EN

COMPLAINT

Fill in this form as fully as you can and send it to **support@embreis.com**. Photos of the defect and of the product label must be attached.

1 Contact details

Date	
Company / clinic	
Contact person	
Phone / email	
Invoice or delivery note no.	

2 Product

Article number / product name	
Lot, batch or serial number *Found on the product label*	
Quantity	

3 What happened?

Describe the defect and when it was discovered	
Approximately how long has the product been in use?	
Has anyone been injured or could have been injured?	☐ Yes ☐ No ☐ Don't know
If yes, describe briefly	

Do not state the patient's name or personal identity number.

4 The product

Is the product still available?	☐ Yes ☐ No
Photos attached (required)	☐ Yes - photos of the defect and of the product label are attached
CRM case number *Completed by Embreis*	

Important: Do not discard the product - we may need to examine it. We will get back to you about how it should be sent.