

RETURN/RECLAIM

Customer information	
Customer #	<input type="text"/>
Company	<input type="text"/>
Address	<input type="text"/>
Date	<input type="text"/>
Name	<input type="text"/>
E-mail	<input type="text"/>

Embreis intern info	
Return #	<input type="text"/>
Date	<input type="text"/>
Signature	<input type="text"/>
Returned article	<input type="text"/>
Date	<input type="text"/>
Sent from client	<input type="text"/>
Arrived Embreis	<input type="text"/>
Checked and any deviations	<input type="checkbox"/>

NOTE! Please return the product in salable product packaging. For damaged packaging there will be a deduction of 20% of product value (not a complaint).

① RETURN from: delivery note: <input type="text"/> or invoice #: <input type="text"/>		
A. <input type="checkbox"/> Wrong order B. <input type="checkbox"/> Misdelivery C. <input type="checkbox"/> Other: <input type="text"/>		
Article	Quantity	Info (Reason, i.e. "Does not fit", "wrong size", etc.)
② RECLAIM FROM: delivery note: <input type="text"/> or invoice #: <input type="text"/>		
Article:	<input type="text"/>	
Damage cause and short description:	<input type="text"/>	

Return credited as follows:

Wrong order or mis-delivered products must be returned within 30 days of the delivery date, if no other agreement exists.
For returned, unused products or returns for exchange terms:

1. Later than 30 days from date of shipment, a deduction of 20% of product value is made, unless otherwise agreed. Provide cause return e.i. "Wrong size".
2. Later than 60 days from date of shipment, a deduction of 40% of product value is made, unless otherwise agreed.
3. Later than 90 days from the date of delivery, no return given.
4. No returns on special and custom-made products.
5. For damaged packaging there will be a deduction of 20% of product value.
6. The item is credited, provided the product is unused and related product packaging is undamaged and in salable condition.
7. Embreis pays for shipment in paragraph 2 and 4.

Returned products should always be accompanied by a copy of the current invoice or packing list. Buyer pays for return shipping, does not apply to paragraphs 2 and 4 above. Also see the current conditions on our website: www.embreis.com